EmailGo · Zinteli Ltd

EmailGo — Terms of Use

Version 2.0 · Effective 16 November 2026

These terms are an agreement between you and Zinteli Ltd (“Zinteli”, “we”, “us”) about your use of EmailGo, our email app for Android and iOS (“the app”). Please read them carefully: they include an exclusion of our liability.

1. Accepting these terms

By downloading, installing, opening or using the app you accept these terms. When you first open the app, and again whenever these terms change, you are asked to confirm that you accept them before you can continue. If you do not accept them, do not use the app, and uninstall it.

2. What EmailGo is

EmailGo is an email client. It connects your device directly to the email accounts you add, at your email providers, to read and send your mail. Zinteli does not provide email accounts or an email service, and runs no servers that your mail passes through. Your mail, and the service that carries it, are provided by your email provider under that provider’s own terms and policies.

3. Your licence to use the app

We grant you a personal, non-exclusive, non-transferable and revocable licence to use the app on devices you own or control, for lawful purposes, in line with these terms and the terms of the app store you obtained it from. You must not copy, modify, sell, sub-license or distribute the app, or reverse-engineer or decompile it, except where the law allows this despite this restriction. The open-source components in the app are used under their own licences, which are listed in the app and which these terms do not override.

4. Your responsibilities

- Use the app only with email accounts you are entitled to use.
- You are responsible for everything you send with the app, and for complying with the law and with your email provider’s terms when you do.
- Do not use the app to send spam, to harass anyone, to infringe anyone’s rights, or for any unlawful purpose.
- Keep your device, its screen lock and your sign-in details secure.
- Keep your own copies of anything important. Removing an account or resetting the app deletes the copies on your device; your mail on your provider’s servers is not affected.

5. Other services

The app works with services that Zinteli does not control, including your email providers, Microsoft’s and Google’s sign-in, Google Play services, the Apple App Store and Google Play. We are not

responsible for those services, for their availability, or for anything they do with your information. Your use of them is governed by their own terms and policies.

6. No warranty

The app is free, and it is provided “as is” and “as available”. To the fullest extent permitted by law, Zinteli gives no warranty, representation or guarantee of any kind, whether express or implied, including any warranty that the app will meet your requirements, that it will be available, uninterrupted, secure or free of errors or harmful code, or that any message will be sent, delivered, received, stored or kept.

7. No liability

You use the app entirely at your own risk. To the fullest extent permitted by law, Zinteli and its directors, employees, contractors and suppliers accept no liability whatsoever — whether in contract, tort (including negligence), breach of statutory duty or otherwise — for any loss or damage of any kind arising out of or in connection with the app, its use or your inability to use it, or these terms.

This includes, without limitation: any loss or corruption of email, messages, attachments, contacts or other data; any message that is not sent, delivered or received, or that reaches the wrong recipient; any unauthorised access to your device or your accounts; any loss of profit, revenue, business, contracts, opportunity, goodwill or reputation; and any direct, indirect, special or consequential loss, even if we had been told that it was possible.

By using the app you accept this exclusion of liability.

8. What these terms do not exclude

Nothing in these terms excludes or limits any liability that cannot be excluded or limited by law — including liability for death or personal injury caused by negligence, liability for fraud or fraudulent misrepresentation — or any right you have as a consumer that the law of the country where you live does not allow to be waived.

9. Changes, and ending your use

We may change the app, or stop offering it, at any time. We may update these terms: a new version takes effect when it ships in an update of the app, and the app asks you to accept it before you continue. You may stop using the app at any time by uninstalling it. Sections 6, 7, 8 and 11 continue to apply after you stop using the app.

10. App stores

These terms are between you and Zinteli only. Apple and Google are not parties to them, and are not responsible for the app or its content, for maintaining or supporting it, or for any claim relating to it. If you obtained the app from the Apple App Store, Apple’s Licensed Application End User License Agreement also applies to your use of it, and Apple and its subsidiaries are third-party beneficiaries of these terms who may enforce them against you. Where these terms conflict with the minimum terms your app store requires, the store’s terms apply to that extent.

11. General

If any part of these terms is found to be unenforceable, the rest of them still applies. If we do not enforce any part of these terms straight away, we may still enforce it later. These terms are governed by the law of England and Wales, and the courts of England and Wales have non-exclusive jurisdiction over any dispute about them. If you live elsewhere, you keep the protection of any mandatory law of the country where you live.

12. Contact

Zinteli Ltd · info@zinteli.com · zinteli.com/contact?product=emailgo